



SERVICE AGREEMENT

DEALERSHIP INFORMATION

Dealership Name _____ City _____ State _____

Dealership Phone # _____ F&I Representative Name _____ Dealer Representative Name _____

CUSTOMER INFORMATION

Customer Name: _____

Street Address: _____

City/State/Zip: _____

Primary Phone Number: _____ Cell Number: _____

Email Address - Your email address will be your user account login _____

VEHICLE INFORMATION

VIN: _____ Mileage: _____

Year: _____ Make: _____ Model: _____ Color: _____

PRODUCT AND PRICING

LoJack Go Price \$

Stolen vehicle recovery service and connected car functionality provided in LoJack Go mobile application

IMPORTANT – This is an Optional service provided by Spireon, Inc. (“Company”) and not required or related to any loan, lease or other financing arrangement for your vehicle. This is an agreement for the number of years marked in the box at the bottom of the page, for the services described above only (“LoJack GO Services”). BY SIGNING BELOW YOU AGREE TO ACTIVATE THE LOJACK GO SERVICES AND YOU ACKNOWLEDGE AND ACCEPT THE DATA USE NOTICE ON PAGE 2 OF THIS AGREEMENT AND ALSO THE TERMS AND CONDITIONS OF THE CONSUMER GPS DEVICE SUBSCRIPTION SERVICE AGREEMENT (“SSA”), WHICH IS INCORPORATED HEREIN AND MAY BE VIEWED IN THE LOJACK GO MOBILE APP, AND WHICH GRANTS COMPANY RIGHTS TO USE AND DISCLOSE CERTAIN DATA RELATED TO YOU, YOUR VEHICLE, AND YOUR USE OF THE LOJACK GO SERVICES AS MORE SPECIFICALLY DESCRIBED IN THE SSA. FAILURE TO ACTIVATE THE LOJACK GO SERVICES WILL RESULT IN THE INABILITY TO RECEIVE THE SERVICES AND LOSS OF ANY BENEFITS UNDER THIS AGREEMENT.

To get started using the LoJack Go Services, please login, activate and accept the terms and conditions of the LoJack Go Services in the LoJack Go mobile app. You may cancel the LoJack Go Service within 365 days from the date of purchase, by giving in-person notice of the cancellation in a form acceptable to the Dealer. The refund will be calculated on a pro rata basis and paid to the lien holder. The LoJack Go Service will not be reinstated after a cancellation has been processed.

Customer Signature _____

Today's Date _____

Dealer Signature _____

DEALERSHIP REPRESENTATIVE AREA ONLY (BASED ON DEALERSHIP OFFERING AVAILABLE)

Serial Number of Device Installed _____ PRODUCT: 2YR 3YR 4YR 5YR

PLEASE RETAIN THIS FORM IN VEHICLE SALES FILE



SERVICE AGREEMENT

DATA USE NOTICE

A. You hereby acknowledge and agree that, in the course of providing the LoJack Go Services and operating the Company Site, subject to applicable law, Spireon, Inc. ("Company") is hereby permitted to collect, maintain, and use any of Your Information made available, or otherwise disclosed, by or on behalf of You. For purposes herein, "Your Information" means any data or other information made available to Company arising out of Your use of the Company Equipment, LoJack Go Services, Your Vehicle (with an activated Company Equipment), the LoJack Go Mobile App or the Company Site, including, but not limited to (a) information provided or obtained from Your vehicle's manufacturer, dealer, owner, lessor or secured lender; (b) information in any way related to the lease, loan or any security interest in and to Your vehicle; (c) information provided or obtained during Your registration; (d) information provided or obtained for the purpose of granting access rights to You; (e) Your contact information; (f) Your Vehicle Identification Number (VIN); (g) information about your driving behavior, including the operation, location, mileage or features of Your vehicle; (h) information and data about collisions involving Your Vehicle; (i) information about moving violations or infractions, vehicle code or traffic code violations or infractions involving Your vehicle; (j) information about Your subscription to, or any and all use of, the LOJACK GO Services and Company Site;

(k) Your Security Data; (l) any information provided by You on the telephone or via email to Company; or (m) all other personally identifiable information about You provided or obtained by Company, including but not limited to your name, date of birth, physical address, email address, and your telephone number, arising out of the LoJack Go Services and Company Site.

B. Without limiting the generality of the foregoing, but subject to applicable law, You acknowledge and agree and consent that Company is hereby authorized to use, maintain and disclose any and all of Your Information in any way it deems appropriate in order to carry out the LoJack Go Services or any of the other provisions of your agreement with Company, including, but not limited to, the following uses: (A) to provide LoJack Go Services to Your vehicle, including sharing Your Information with roadside assistance providers, emergency service providers, and other third party service providers; (B) to check and maintain the Company Equipment in Your vehicle; (C) to provide information to Your vehicle's manufacturer, dealer, owner, lessor, secured lender or insurance company or to law enforcement officials about Your vehicle's operation, location or status; (D) to help maintain Your vehicle or assist in fleet maintenance management (if Your vehicle is part of a fleet); (E) to evaluate and improve the LoJack Go Services and offer You new products and services; (F) to provide Your Information to third party service providers in order for them to determine the types of offers for additional products and services (such as offers of insurance), to promote to you based on Your Information. If you choose to pursue a third party offer and they become your service provider, and if the third party requests it, we may provide Your Information to third parties on a continuous basis, and those third parties may provide Your Information to your service providers (such as your insurance company) on a continuous basis, with your prior consent, and if your service provider agreement or policy allows for it.; (G) to comply with legal requirements, valid court orders and exigent circumstances; (H) to protect the rights, property, or safety of You and others; and (I) to perform market research; and (J) to enforce Company's agreement with You or others and to prevent fraud or misuse of the LOJACK GO Services.

C. SUBJECT TO APPLICABLE LAW, AND WITHOUT LIMITING THE GENERALITY OF ANY OF THE OTHER PROVISIONS HEREIN, YOU HEREBY AUTHORIZE COMPANY, AT ANY TIME AND FROM TIME TO TIME, FOR ANY PURPOSES, TO DISCLOSE YOUR INFORMATION TO ANY OF THE FOLLOWING: (A) THE OWNER(S) OR LESSOR(S) OF YOUR VEHICLE; (B) YOUR BANK, FINANCIAL INSTITUTION, LENDING INSTITUTION, OR OTHER ENTITY THAT HOLDS ANY LIEN, ENCUMBRANCE, OR OTHER RIGHT, TITLE OR INTEREST IN AND TO YOUR VEHICLE; (C) YOUR INSURANCE COMPANY WHICH IS INSURING, IN ANY WAY, YOUR VEHICLE OR YOUR USE THEROF; (D) ANY THIRD PARTIES PROVIDING ALL OR PART OF THE LOJACK GO SERVICES BEING PROVIDED UNDER THIS AGREEMENT; (E) AS REQUIRED PURSUANT TO ANY COURT ORDER, SUBPOENA, DISCOVERY DEMAND OR ANY GOVERNMENT AGENCY OR LAW ENFORCEMENT AGENCY; OR (F) ANY OF COMPANY'S WIRELESS SERVICE PROVIDERS.

D. You acknowledge that as part of the LoJack Go Services the Company has the right to push SMS notifications to You and that You will be responsible for any charges your cell phone carrier charges for receiving those SMS notifications. If You have enabled optional location services, then Company will make use of the location information provided by your mobile device to provide the Services (for example, directions to walk to your car) and may also push information about opportunities near your location (for example, a coupon for an oil change at a nearby car repair center).

E. Limitation of Liability. YOU AGREE THAT, TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT SHALL COMPANY BE LIABLE FOR PERSONAL INJURY, OR ANY INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, LOSS OF DATA, BUSINESS INTERRUPTION OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO THE LOJACK GO SERVICES, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT OR OTHERWISE) AND EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF LIABILITY FOR PERSONAL INJURY, OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU. In no event shall Company's total liability to you for all damages (other than as may be required by applicable law in cases involving personal injury) exceed the amount of fifty dollars (\$50.00). The foregoing limitations will apply even if the above stated remedy fails of its essential purpose. In the event of a conflict between this agreement and Your SSA, the limitations of liability in the SSA will govern. The laws of the State of Tennessee, excluding its conflicts of law rules, govern this agreement and your use of the LoJack Go Services and LoJack Go App. Your use of the LoJack Go Mobile App may also be subject to other local, state, national, or international laws.